



DG 11-040

Stephen R. Hall
Director, Regulatory & Government
O: 603-328-2721
E: Stephen.Hall@libertyutilities.com

March 3, 2014

NHPUC 4MAR14PM2:13

Via Electronic and US Mail

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301-2429

**Re: DG 11-040 Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities
Annual Residential Customer Satisfaction Survey - 2013**

Dear Ms. Howland:

On behalf of Liberty Utilities (EnergyNorth Natural Gas) Corp., this monthly report is provided pursuant to Section V(D)(3)(e) of the Settlement Agreement in DG 11-040 approved by Order 25,370.

Thank you for your assistance with this matter. Please do not hesitate to contact me should you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Stephen R. Hall", written over a light blue horizontal line.

Stephen R. Hall

Enclosures

cc: Service List

5022